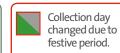
### Your **new** collection day is on: **Tuesday**

The first collection of your recycling wheelie bin will take place on the first date shown on the calendar. In the weeks before this date please continue to use your green box.

Please see the calendar below, for information on your recycling and waste collections. Your recycling will be collected every week. Non-recyclable waste will be collected every other week.









#### **Veolia Contact Centre**

(opening hours: Monday - Friday, 8.30am-5.30pm):

020 8885 7700

**Email:** enquiries.haringey@veolia.co.uk

Visit: www.haringey.gov.uk or www.veolia.co.uk/haringey

6am'on your

### Changes to your waste collection service

Your new waste collection service begins the week commencing **22 October 2012** and your collection day will be **Tuesday** 









В

## Recycling made easier

We want to make it easier for you to recycle as much as possible! For this reason we are making changes to your recycling and waste collections, including:

- Providing you with a wheelie bin for your dry recycling, if you have space. If you do not have space we will provide you with green recycling sacks instead.
- Giving you a roll of compostable bags to recycle your food waste in.
- Collecting your recycling every week.



Your recycling, garden waste and food waste containers will continue to be collected weekly.

## Dry recycling

Black wheelie bin with a green lid or green sacks:

## collected weekly

If you have space, we have provided you with a black wheelie bin with a green lid for your dry recycling. For properties without sufficient space, we have provided a roll of green recycling sacks instead. More sacks will be delivered to you on a regular basis. However, if you run out please contact us.

Please wash your food and drink containers before recycling them.

The first collection of your recycling wheelie bin will take place on the first date shown on the calendar. Once the service changes you will **no longer** be able to use your green box for recycling.













Plastic bags



Only properties that do not have sufficient space to accommodate a wheelie bin have been provided with green recycling sacks.

**No** thank you

Plastic wrappings, films and crisp packets, polystyrene, nappies and tissues.

# Food waste | Green food waste bin: collected weekly

To make recycling your food waste easy we are providing a free roll of compostable bags to line your small black kitchen caddy. Once full, tie the bags and place them in the larger green food waste bin outside, ready for collection. However, you can place your food waste straight into the green food waste bin without using a compostable bag.

Once you have run out of compostable bags you can purchase more from many stores in the borough.

All bags must show the compostable logo.

#### No thank you

Food contained within plastic bags will not be collected.



# Garden waste | White reusable sack: collected weekly







#### Did you **know...**

Your food waste and garden waste gets composted to produce a soil improver for use in agriculture?



If you do not have a garden waste sack, then please contact us to request one.

We will collect a maximum of five bags of garden waste with your weekly collection. Should you have any more please contact the Veolia Contact Centre.

#### **No** thank you

Large branches, turf, soil and sand

# Non-recyclable waste | Black wheelie bin with black lid: collected every other week

With the majority of your household waste being recyclable there should be little left to go into your non-recyclable waste wheelie bin. For this reason having your rubbish collected every other week should be sufficient.



## **Yes** please

Bin with **lid closed**, **no waste visible** 



If you find that you cannot fit all your non-recyclable waste in your black wheelie bin, please contact us so that we can help.

## Frequently asked questions

#### Why is the service changing?

The changes are designed to:

- ✓ Make it easier for you to recycle even more - by providing a bigger bin for you to store your recycling in where appropriate.
- Reduce carbon emissions by having fewer vehicle movements around the borough.
- ✓ Save tax payers' money reducing the collection frequency of rubbish saves money. Also, sending rubbish to landfill costs more than twice as much compared to recycling.

## How do I make a request for a new container?

Please contact the Veolia Contact Centre should you require a new or replacement kitchen caddy, green food waste bin or garden waste sack. Kitchen caddies and outdoor food waste bins are also available to collect from your local Reuse and Recycling Centre:

- 35 High street, Hornsey, N8 7QB
- Park View Road, Tottenham, N17 9AY

## What will I do with my green recycling box?

Once the service changes, you will no longer be able to use your green box for recycling, for operational reasons. However, please use it if you wish for other storage.

We will collect any unwanted green boxes on your usual recycling collection day the week commencing Monday **22 October 2012.** If you would like your green box collected, please ensure it is presented empty in your front garden next to your recycling wheelie bin or green recycling sacks.

For further information please refer to the **Haringey website www.haringey.gov.uk** 

